

Administrative Offices

University Commons (Suite 3) 1416 Sweet Home Road Amherst NY 14228-2784 716.688.5222

Laboratory

Buffalo Niagara Medical Campus 73 High Street (B11, 208, 219) Buffalo NY 14203

To our customers and distributors:

CH3 BioSystems would like to wish you all good health and happiness during this time of restriction.

We do want to reassure you that CH3 is open for business.

Due to New York State's restrictions to limit the spread of COVID-19 by requiring all non-essential employees to work from home, we will be filling orders twice a week on Mondays and Thursdays. We have confirmed with our suppliers and our shipping partners that they are currently active. The shipping and handling of our products will be performed by CH3 management until the restrictions are rescinded.

We value your business and support. We look forward to serving your needs for the cellular and molecular products that you have come to rely upon from CH3 BioSystems.

If you have any questions, please email <u>orders@ch3biosystems.com</u> and we will respond with the most accurate and complete information we can provide.

Sincerely,

CH3 Management and Staff